**Action Research - Observational Case Studies**

People working on the front line are asked to collect information about the people they meet and engage with.

Complete after a visit – from your observations and interactions describe X’s circumstances:

We do not want names or contact details at this stage – please continue on another page if you have more information.

|  |  |  |
| --- | --- | --- |
| Status | | Office Use |
| Gender (M/F) |  |  |
| Ethnicity (White/Non-White) |  |  |
| Age (16-24, 25-44, 45-64, over 65) |  |  |
| Marital Status (Married, Single, in a Partnership) |  |  |
| Employment Status (Employed, Unemployed, Retired) |  |  |
| Owner, Renter? |  |  |
| Describe the circumstances of the person/people that you met: | | |
| Where do they live? |  |  |
| How long have they lived there? |  |  |
| What are their concerns? |  |  |
| How are they managing? |  |  |
| What are their priorities? |  |  |
| What might help? |  |  |
| Are they aware of other support on offer? |  |  |
| Follow Up | | |
| Please Return to: | David Stone: c/o Providence House, 138 Falcon Road, SW11 2LW, or Email: [david@biglocalswll.co.uk](mailto:david@biglocalswll.co.uk) | |
| Would you be happy to discuss this case further? | Y/N  If Yes, please provide your contact details: | |